

Frequently Asked Questions

Birthday Parties



Can we hire a party room?

Yes. Our reception hall is available to hire for a small charge of £20. People often find this a great space to set up for a party tea whilst the children are doing activities. We provide tables and chairs and you are welcome to bring whatever decorations you would like to create your party atmosphere

How long can we stay?

We ask that you stay no longer than 1 hour after your activities are finished if you are staying at Oakwood for your party tea.

How long are activities and how many activities can we do?

You can book for a 1.5hr session or a 3 hr session. Usually we will run 1.5hr long sessions. Depending on which activities you are interested in doing we can also run shorter hour long sessions. If you want to book in for something different to our standard sessions, please contact us and we will endeavour to put together something that works for you and your child.

Do I need to fill out a health form?

Yes. Every person, adult or child, participating in an activity at Oakwood is required to complete a health declaration form to allow Oakwood to ensure that the activities are suitable for them and that we have appropriate emergency contact details.

Is there a minimum age limit?

Yes. Our minimum age for children participating in any roped activities (excluding climbing) is 8 years. The minimum age for children participating in climbing and any ground level activities is 7 years. If your group has a mix of 7 and 8 year olds then we recommend that you choose to select one of our ground based activities, or climbing to avoid disappointment for the younger children.

Do you have minimum or maximum group numbers for activities?

We ask that you keep activity group sizes to between 10 and 12 people. If you bring less children then you will still be charged for 10 as otherwise we cannot provide the required instructors. Higher numbers in a single group cannot be catered for with our staff to child ratio policy. If you want to bring a group of more than 12 children, then the group will be split in half for the activities and you will be charged as if you were bringing 20 children.



Can we use the rest of the site after we have done activities?

Unfortunately this is not possible. We often have residential groups and other birthday parties on site. The residential group will have use of the rest of the site. If you would like an area that you can use after the activities for a party tea, then our reception hall is available to hire for a small charge of £20.

Do we need to bring any equipment with us to do the activities?

At Oakwood we provide all the specialist equipment, such as harnesses and helmets, that you will require for the activities. However, we do ask that all participants bring their own waterproof jackets and trousers, walking shoes or trainers and enough clothing to ensure they will be warm. See our Kit List for more information.

What will happen if there is bad weather on the day of the party?

We will still run birthday parties in inclement weather. As far as possible we try to ensure that children can take part in the activity that you selected. To this end we ask that all participants bring appropriate clothing to be both dry and warm. However, we do have other more sheltered activities such as archery, inside climbing and rifle shooting which we may run instead in poor weather.

What about children with special needs?

We aim to provide activity sessions and accommodation for children with special needs. We are able to cope with a variety of different needs but ask that you make us aware of these at the time of booking. During activities children with special needs will be given extra care and attention. We will advise and discuss if we think that we are not equipped to cope with a specific need or situation.

Will my child cope?

All the staff at Oakwood are fully trained and take responsibility of the children who are in their care during activity sessions. Sessions will be run at a level that will allow everyone to participate, challenge themselves and achieve.

What should my child not bring to Oakwood?

Anything valuable which would cause distress is broken or lost. For example, mobile phones, expensive cameras, electronic games, iPods or favourite jewellery, clothes or games.